

CYCLONE REPAIR CHECKLIST

All builders and trade contractors who are engaged by a consumer to quote or undertake any building work in excess of \$3,300 (including labour and materials) must hold a QBCC licence.

What is a QBCC licence?

The QBCC administers a licensing system to ensure the Queensland building industry is free of unscrupulous operators. In many ways the QBCC licence is similar to a driver's licence in that it specifies what work can be performed under that licence.

To meet the licence criteria, the licensee must prove they have sufficient technical and managerial skills as well as the financial resources to undertake the type of building work reflected on their licence.

Why is it needed?

The QBCC licence can protect you. By using a QBCC-licensed contractor you are guaranteed access to the QBCC's dispute resolution services and the protection offered by the QBCC administered Home Warranty Scheme.

- How to check if a contractor holds a QBCC licence
- physically check the contractor's QBCC licence card
- conduct a free online licence search on QBCC's website at www.qbcc.qld.gov.au
- phone QBCC's Customer Contact Centre on 139 333

Building contracts

When licensed contractors begin work they are required to complete a written contract with the consumer.

This ensures adequate protection for both the contractor and the consumer. Regulation of these contracts is contained under the *Domestic Building Contracts Act 2000*.

The contract must include:

- the names and addresses of both the contractor and the consumer
- the contractor's QBCC licence number
- the start and finish dates of the work
- an accurate description of the work to be performed
- the total price of work
- the signatures of both the contractor and the consumer

Home warranty insurance

Unlike other States, Queensland has a Statutory Home Warranty Scheme. This scheme protects a consumer against incomplete or defective work performed by a QBCC-licensed contractor, for a maximum of 6.5 years.

To ensure adequate cover is provided to consumers, QBCC-licensed contractors undertaking domestic building work with a structural element valued in excess of \$3,300 (including labour and materials) are required to pay a Home Warranty premium to QBCC.

Certification & council approvals

Before starting work on most buildings and structures, consumers may need a building permit (also known as a 'building approval', 'development approval' and 'building certification').

Building permits can be obtained from any building certifier appropriately licensed by QBCC, whether employed by a local government building certifier or operating as a private enterprise. The carrying out of inspections for approved building work is the responsibility of the building certifier who issued the permit.

For more information

For further information on working with asbestos, contact Workplace Health and Safety. If you require information about licensing for associated building work, contact the QBCC.