

## COMMISSIONER'S FOREWORD

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Despite the challenges posed by the COVID-19 pandemic and the booming building and construction industry, the QBCC has continued to demonstrate our ability to adapt to the rapidly evolving needs of industry participants and home owners.

This agility has helped to sustain our industry, which is one of the greatest contributors to our State's workforce and economy.

QBCC frontline staff have continued to provide face-to-face support and advice to our customers across the State. Meanwhile, our other personnel have ensured that our regulatory, licensing, insurance and other functions have continued amidst the disruptions created by the pandemic and construction boom.

I want to take this opportunity to thank our staff for their efforts to continually deliver for our stakeholders during these uncertain times.

In the 2020-2021 financial year, we continued to help industry participants to get paid for the work they do, and to help ensure that Queenslanders were kept safe in the structures where they work, live and congregate.

The *Building Industry Fairness (Security of Payment) Act*, reforms to the QBCC Act and Minimum Financial Requirements (MFR) regulations have benefitted industry participants and given home owners reassurance about the financial wellbeing of the people they contract with.

Under the MFR regulations, we have taken action against those small minority of licensees who failed to lodge their mandatory financial reports. This has ranged from applying 'no new work' conditions to licenses, to suspending and/or cancelling licenses.

I spoke above of our efforts to help keep Queenslanders safe.

This is especially evident in our work through the Safer Buildings program and the Non-Conforming Building Products (NCBP) system.

The program has helped to identify which privately owned buildings may have dangerous cladding and those which require further investigation and possible rectification to ensure they are safe.

We have also continued to enforce NCBP laws to ensure building products are safe, compliant and capable of performing to the standard that they are represented to perform to.

As always, the QBCC is looking ahead, preparing for the challenges that might await us in the next 12 months, rather than glancing behind us at those that we have already overcome.

I have no doubt that we will continue to serve with the agility and dedication that has seen us deliver positive results for industry participants and home owners throughout one of the most challenging periods for our industry.

Brett Bassett  
Commissioner  
Queensland Building and Construction Commission