



# Building Services Authority ***MEDIA RELEASE***

22 October 2009

## **Consumers urged to double check the status of contractors**

The Queensland Building Services Authority (BSA) is urging consumers to take a few moments to double check the status of any trade contractor or company they are thinking of dealing with.

BSA General Manager Ian Jennings said the authority had issued the warning after investigating complaints about a business advertising in the Brisbane region to repaint roofs.

Mr Jennings said the business was not licensed with the BSA, used the unregistered business name of *Discount Roofing*, and had placed advertising billboards on power poles and in other public places.

He said Queensland offers the best protection for consumers building or renovating their home.

"I always recommend using a licensed contractor even for small jobs, because the licence indicates that the contractor has met certain minimum standards which will result in you getting a better job done," Mr Jennings said

"Your home is likely to be your biggest investment, so don't risk it at the hands of an unlicensed contractor.

"Remember when dealing with any contractors to always request a full name, a business address and an ABN number.

"Ask to view a BSA licence card and check with the BSA that the contractor is currently licensed."

Mr Jennings said if consumers were in doubt about a trade contractor or company, they could contact the BSA on 1300 BSA BSA (1300 272 272) or visit the BSA's website at [www.bsa.qld.gov.au](http://www.bsa.qld.gov.au) to perform a free on-line licence search.

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