



Building Services Authority

MEDIA RELEASE

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BSA's Head Office is relocating

In September BSA will be Helping Queenslanders Build Better from a new location announced Minister for Public Works, Housing and Information and Communication Technology, Robert Swarten.

To enable BSA to provide more extensive services, BSA's head office will relocate to 299 Montague Rd, West End.

"The relocation is necessary to allow BSA to continue to provide more proactive customer service. The new office space was chosen based on its generous space which will give BSA the ability to host industry and consumer functions.

"Environmental issues were at the forefront of the new energy efficient head office design. BSA's new head office will feature 100% solar heated water. Waterless urinals, dual flush toilets and landscaping irrigation system will run off rain water harvested into four 24,000L water tanks.

"The building's main windows will be double glazed and additional insulation installed to reduce the reliance on air-conditioning. All electrical appliances will be energy and water efficient and the building has been fitted out with recycled materials and recyclable products.

"The office is wheelchair accessible and equipped with disabled toilets, showers and parking facilities. BSA staff will also be encouraged to reduce their reliance on private motor vehicles through the provision of bicycle parking, showers and change and locker room facilities," said Mr Swarten.

The south east corner of Queensland is undergoing significant growth which is placing greater demands on the building and construction industry. As the regulator, BSA needs to position itself for the future by evolving today.

"Over the past five years BSA has focused on providing better services to its customers and as a result is now recognised throughout Australia as the leading building regulator and provider of consumer protection," said BSA's General Manager, Ian Jennings.

To further enhance its service delivery, BSA is undergoing internal change aimed at establishing an organisation which is more flexible and responsive to its customers and the industry.

"Greater emphasis will now be placed on new initiatives and strategies to address industry performance. This may include: inspections by BSA during construction; assisting contractors to understand BSA's Financial Requirements for Licensing; more contractor and consumer education; and collaborating with industry to address industry performance deficiencies," said Mr Jennings.

The change is about improving business and Helping Queenslanders Build Better.

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