

## myQBCC HWI Trouble Shooting - Disabling Chrome Add Ons

If you are unable to create a new policy after clicking on 'Create a new policy', you may need to disable Chrome add ons to prevent continual looping.

Please follow these steps to temporarily disable add ons.

1. Click on the 3 dots in the top right hand side of the screen.
2. Click on More Tools
3. Click on Extensions
4. Use the slider buttons to adjust "Google Docs Offline", "Salesforce inspector", "Docs" and "Sheets".

