

# MEDIA STATEMENT

## **New location brings improved services for local building industry**

The Queensland Building and Construction Commission's (QBCC) new Toowoomba Customer Service Centre officially opened today, with improved facilities for home owners and building industry participants.

Speaking at the opening, QBCC Commissioner, Brett Bassett, said the new location at 200 Hume Street would provide better accessibility, more car parking spaces and upgraded facilities for QBCC customers and staff.

"Our new service centre delivers a number of improvements to the 6,000-plus licensees in the Toowoomba area, and to local home owners," Mr Bassett said.

He said the new location and ongoing developments with the QBCC's digital services had increased the options available to QBCC customers.

"In 2015-16, the QBCC approved 53 insurance claims for Toowoomba home owners, and interviewed 575 people at 194 work sites to check that they were licensed.

"Our new location in Toowoomba will help us to continue to provide peace of mind to local home owners and to ensure a level playing field exists for everyone working in the building and plumbing sector," Mr Bassett said.

The QBCC is contactable 24/7 on 139 333.

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