

NON-CONFORMING BUILDING PRODUCTS

The use of non-conforming building products is a nation-wide issue that affects everyone.

While Queensland has a stringent building certification process, safety is always of the utmost importance, and the buildings we live in, work in and visit need to meet high standards.

What is a non-conforming building product?

Non-conforming building products and materials are those that do not meet the required standards for the use in which they are intended.

An example of a non-conforming product would be a threaded cyclone rod that does not have the required level of corrosion protection, but is marketed and sold as a “cyclone rod”.

What is fraudulent documentation?

Fraudulent documentation, related to building and construction work, is a recorded claim that a product’s performance meets specified standards or codes that, when used or tested, do not meet that performance claim. This may include falsified documentation, for example, fraudulent certification or test results.

What is product substitution?

Product substitution occurs when a product is submitted for third party certification testing and, after the certification is granted, the manufacturer or supplier alters it and does not retest or recertify the product.

Product substitution is also when a seemingly identical (and potentially non-conforming) replacement building product is offered on a construction site or elsewhere.

What are counterfeit building products?

Counterfeit building products are an unauthorised copy of a building product, often created with the intention to deceive. They are sold to suppliers,

builders, or even consumers, as if the product is genuine.

Who investigates reports of non-conforming and non-complying building products in Queensland?

The Queensland Building and Construction Commission investigates allegations of non-conforming building work.

The Queensland Building and Construction Product Committee was also established to monitor the market and identify possible non-conforming products, seek proof of compliance with standards, and request testing.

The Product Committee comprises a number of government regulators who share information, thereby allowing for the market to be warned much earlier of non-conforming building products.

You can submit evidence about potential non-conforming building products to the Product Committee at ncbp@qbcc.qld.gov.au.

Need more information

Call QBCC on 139 333, check out our website at www.qbcc.qld.gov.au or visit your local QBCC office.