



## Queensland Home Warranty Scheme

All contractors who perform insurable residential construction work with a contract price of more than \$3,300 (goods, services and GST) must pay a premium under the Queensland Home Warranty Scheme to protect the homeowner from losses through non-completion, subsidence or defects – where contractor refuses, or is unable, to rectify.

The requirement to pay a premium applies to builders and trade contractors who carry out insurable residential construction work directly for a homeowner. QBCC's website contains more information about payment of a premium and insurable work.

To prove the offence QBCC requires some, or all, of the following documents:

- Contracts
- Invoices
- Plans and specifications
- Quotes
- Receipts
- Correspondence/emails from the contractor
- Advertising materials
- Statements from witnesses

A homeowner receives a Certificate of Insurance when a premium has been paid. If you have not received a certificate (before completing the Notification of Offence form) you should ensure that the contractor has not paid a premium by contacting QBCC on 139 333.

Where you are able to comply with all the above requirements you should complete and return (see Contact Us section for postal and office addresses) the Notification of Offence form with all supporting documents.

**Do not send original documents - QBCC can not return documents. Any documents provided by you will be destroyed pursuant to Principal 7 - Information Standard 40.**