SAFER BUILDINGS WEBSITE UPDATES

From 30 August 2019, the Safer Buildings website will undergo upgrades to improve functionality. This will require some action on your behalf to ensure you still have access to the website after this date. Read on for more information.

WHEN IS THE SAFER BUILDINGS WEBSITE UPGRADE HAPPENING?

You will not be able to access the Safer Buildings website from 8pm on Friday 30 August until 10am on 2 September. The upgrades will be live from 2 September 2019.

You also won't be able to log in until you follow the link to reset your password. The link will be emailed to you once the website is live again.

WHAT DO I NEED TO DO?

If you have completed the combustible cladding checklist already and you will not need to access the Safer Buildings website after 2 September 2019, you don't need to do anything, however it is recommended you save copies of any documents you have uploaded to the website before the upgrades take place.

If you do need to access the Safer Buildings website after 2 September 2019, you will need to follow a simple process to regain access to your account the first time you login after the upgrades have taken place.

Follow the steps below or watch this video tutorial:

STEP 1.
Check your inbox for a Welcome to myQBCC email. It may be in your junk or spam folder.

STEP 2.
Click on the link in your email to create your password. If the link doesn't work, copy and paste it into your browser. Google Chrome is the preferred browser.

STEP 3.
Once you have created your password, you will be logged into myQBCC.

STEP 4.
Navigate to the Safer Buildings tab to find your checklists and pick up where you left off.

STEP 5.
Once you leave the site, you can get back to the checklist by logging in as normal via **saferbuildings.qld.gov.au**

If you haven't received the Welcome to myQBCC email after 3 September, email **qbcc.saferbuildings@qbcc.qld.gov.au** as your account may have been temporarily disabled.

WHY IS THE WEBSITE BEING UPGRADED?

Upgrades to the Safer Buildings website are designed to improve the user experience. You will have a smoother login process and new views to be able to see your properties and checklists more easily. QBCC officers will have better visibility of the progress of your checklist too, which means they can provide greater assistance should you need any help.

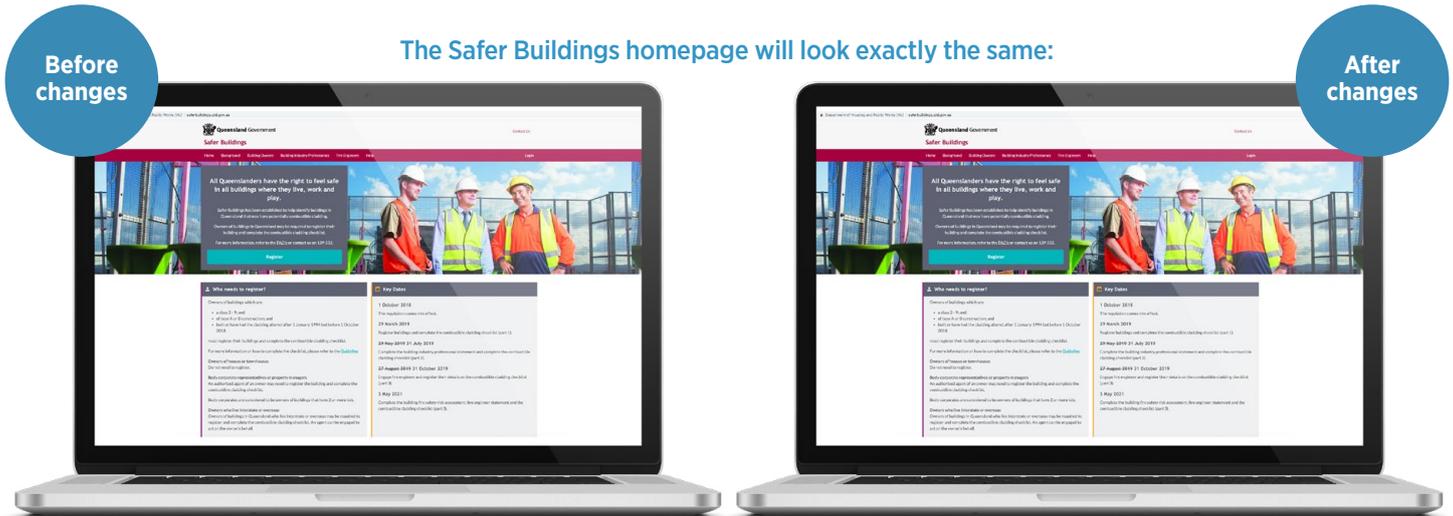## WILL I LOSE ANY OF MY PROGRESS?

There will be no change to your saved checklists as a result of the upgrades. If you have a concern that something is missing, email **qbcc.saferbuildings@qbcc.qld.gov.au.**
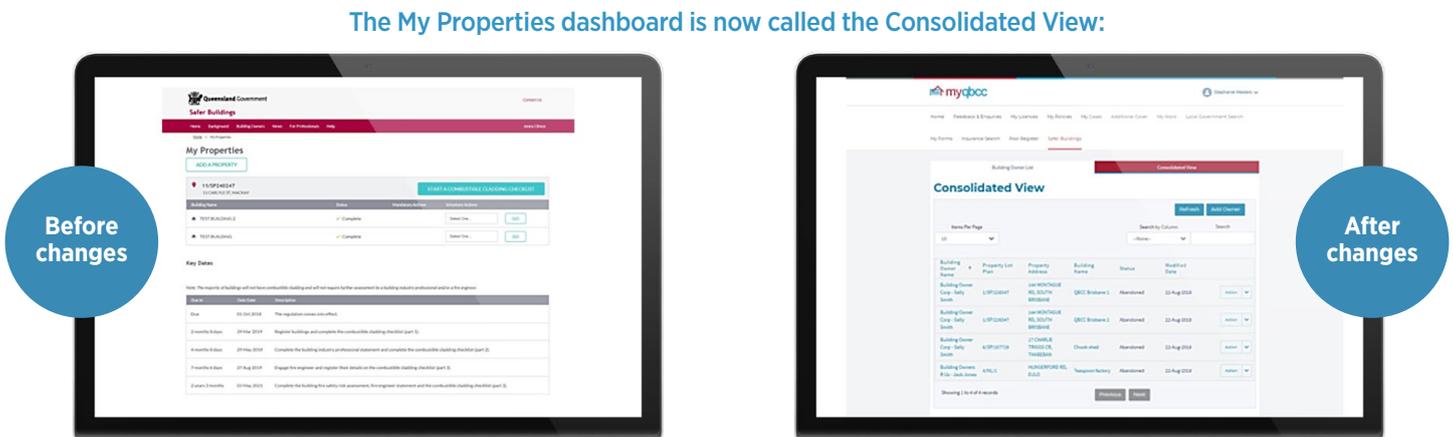
WHAT IS MYQBCC?

myQBCC is a self-service platform used by many QBCC customers to submit information, complete forms or communicate with the QBCC. The Safer Buildings checklist is now included as a function on the myQBCC platform which gives the QBCC greater visibility of your progress through the checklist, making it easier for us to assist you if you ever need to contact us.
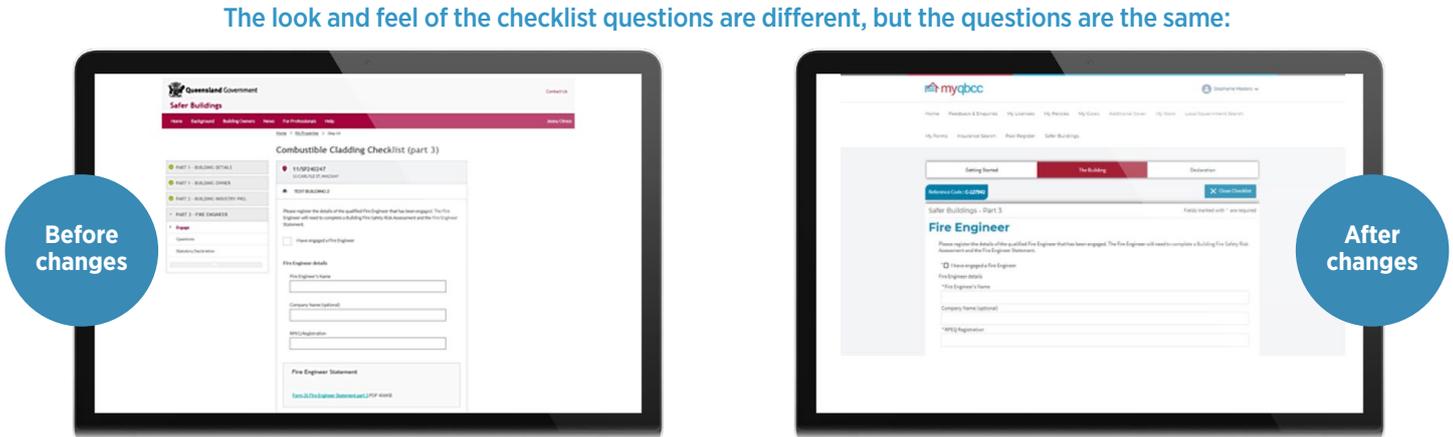
WILL THE WEBSITE LOOK DIFFERENT?

The front page of the Safer Buildings website will look exactly the same. Once inside the checklist, there is a different look and feel, although all the same features are available. See the screenshots below for a comparison.

The Safer Buildings homepage will look exactly the same:

Before changes

After changes

The My Properties dashboard is now called the Consolidated View:

Before changes

After changes

The look and feel of the checklist questions are different, but the questions are the same:

Before changes

After changes

For any further enquiries, phone us on 139 333 or email **qbcc.saferbuildings@qbcc.qld.gov.au**