



Building Services Authority

MEDIA RELEASE

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Townsville contractors keeping homes high and dry

The Building Services Authority (BSA) says Townsville's waterproofing contractors are to be congratulated on their excellent work, with extremely low numbers of complaints made to BSA over waterproofing problems.

Waterproofing in homes of wet areas such as shower recesses has consistently been one of the most commonly recurring major building defects in Queensland for many years.

BSA research shows that poor installation practices are usually the significant cause of waterproofing failure.

BSA Acting General Manager Col Wright said the low number of complaints in the region is a clear indication that the high quality of licensee's work, coupled with changes in the Australian Standards were working.

"Waterproofing defects have consistently been the third most common complaint received by BSA. These low levels of complaints in Townsville are really encouraging," he said.

"Waterproofing contractors still have some work to do, however, as BSA has received complaints from building certifiers that some licensees are not installing waterstop angles or are installing them incorrectly.

"The waterstop angles prevent moisture getting through tiles and down into bedding systems and floors."

To promote best practice in building work, including waterproofing, BSA has conducted a "SuperShow" in Townsville and other Queensland regions. The information presented includes updates to the Australian Standards such as AS3740-2004 which affect waterproofing.

Another SuperShow will be coming to Townsville in June 2008. Attendance is free, and licensees can watch educational presentations on various topics.

If contractors or home-owners have any questions about building or renovating, they should contact BSA on 1300 BSA BSA or visit www.bsa.qld.gov.au.

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