
QBC BOARD CHAIR'S MESSAGE

The 2021-2022 financial year brought with it further tests for the building and construction industry at a time when we were all hoping to see some respite from the hardships of recent years. We have recently witnessed the unusual and unfortunate situation where an increase in demand for building work has had a negative effect on our industry. A shortage of labour and increasingly expensive building materials, a boost in interstate migration to Queensland and natural disasters have exerted considerable pressure on an industry that had already been impacted by the COVID pandemic.

In situations like these, the QBCC and the QBC Board will seek practical, effective solutions to help address the issue. The QBC Board's ongoing efforts to identify potential improvements in the QBCC's business practices have been augmented by the recently released QBCC Governance Review. The review generally aligns with the strategic direction and initiatives the QBC Board had been pursuing prior to the establishment of the review, and we support and welcome its recommendations. The recommendations will help the QBCC become an even better regulator by delivering an enhanced governance framework and other improvements.

The QBCC Governance Review has been a timely and appropriate method of evaluating the QBCC, after its work in delivering a comprehensive suite of building industry reforms since 2017. The review acknowledges that the reforms have increased the compliance and enforcement activities of the QBCC and as a result, some changes are required to its existing structure.

I would like to take this opportunity to thank our people at the QBCC for their tireless efforts in the service of the Queensland building and construction industry.

I would also like to acknowledge their resilience in turning out first-class work and delivering excellent service despite at times being subjected to unjustified criticism and misinformation.

I believe that transforming the QBCC in line with the review's recommendations will be good for the building and construction industry, help home owners, and benefit all Queenslanders who live, work, study and play in the built environment.

I want to reassure industry participants that the QBCC's work regarding the QBCC Governance Review will not distract from its core regulatory responsibilities.

The QBCC will continue to work to ensure that building work is performed legally, safely and to standard by licensed individuals.

There will also be a continuing focus on the economic wellbeing of our industry, to minimise any financial risks to licensees, suppliers, and the public.

In closing and acknowledging that this will be my last annual report as Chair, as I will not be seeking reappointment, I want to sincerely thank my colleagues on the QBC Board.

Their outstanding efforts during the past 12 months have helped to guide the regulation of this industry, which is a leading employer and valuable contributor to Queensland's economy.

R. L. Williams

Chair

Queensland Building and Construction Board