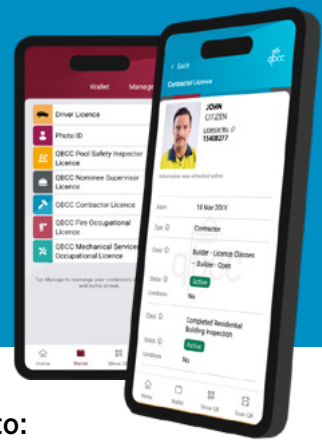


THE QBCC DIGITAL LICENCE (MOBILE APP)

How-to guide for licensees



Introduction

Welcome to the future of licensing. The QBCC Digital Licence enables secure, convenient access and sharing of your licence via a mobile device.

Step 1: Download the App



Download the Queensland Digital Licence app to your mobile device.

To begin using the Queensland Digital Licence app, you must first add a Queensland Government-issued product, such as your driver's licence, marine licence, or adult proof of age card.

Step 2: Onboarding

First-time users must complete the onboarding process, this includes:

- creating a Queensland Digital Identity (QDI)
- verifying your identity using official documents e.g. passport, birth certificate.

Find out more: [Onboarding instructions](#)

Step 3: Add the QBCC credentials

- open the Wallet tab in the app
- tap '+' and follow the prompts on the screen to add your QBCC licence.

App features and instructions

You can use the features in the app once you have added your QBCC credentials. Details are provided on the Queensland Digital Licence app website.

App features include how-to:

- share licence info (with consent)
- view licence details
- export a PDF of your licence
- scan other digital licences.

Find out more: [Features of Digital Licence App](#)

Troubleshooting

The Queensland Digital Licence app website answers your questions about:

- no internet service
- location services
- flat battery
- new device login
- lost/stolen phone.

Find out more: [Troubleshooting guide](#)

Important notes

- If you work in environments where mobile devices are restricted (e.g. surgical, sterile, or high-security areas etc), you'll still need to carry and present your physical licence card.
- Your digital licence is legally valid and equivalent to a physical licence card.
- Obtaining a QBCC digital licence is optional – you will still receive a physical licence card.
- **Only individual QBCC licences are available**
The QBCC digital licences are currently available only to individual licence holders through the Queensland Digital Licence app. At this stage, company licences are not supported.

For more information:

qbcc.qld.gov.au/licences/digital-licence